

1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

Winnie Yip

3637

SEARCHED			
Class	Subclass	Date	Examiner
52	24-26	9/28/2004	WSY
↓	660	↓	↓
182	45		
↓	113		
↓	82		
↓	138		
248	237		
↓	238		
256	1		
↓	59, 65		
473	474		
↓	478		
↓	485		
↓	488	↓	↓

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
52	26	9/28/2004	WSY
248	237		
182	113, 45		
256/59			

[illegible]